Welcome Newly Enrolled Skyward Family Access Users!

You should have received an automated message from school containing the username for your Skyward account. If you believe you did not receive an email, please check your spam filter first before submitting a ticket to itsupport@rak12.org for a new set of permissions. *NOTE: If you have an account for a previously enrolled student, your newly enrolled student's name will be added there.*

The web address for Skyward is located on our www.rak12.org website. The link is in the top right corner of the site. User name convention is FirstNameLastName, and most accounts follow this pattern (AndreaBlanton, for example.) You can click the link "forgot password" if you're setting up your account for the first time.

Skyward has created several video resources to get you started using your Skyward Family Access Account. This link will take you to an introduction to Skyward features. Please be aware that some of the features presented may not be used by our school.   https://youtu.be/SumAUAb3ekc

For information on downloading the Skyward app *after setting up your account on their website,* please view https://youtu.be/IWJUISSL0FM

Two important features in Skyward are Grades and Attendance. Both play a critical role in academic success! Please view these links for guidance on accessing this information in Skyward:
Attendance: https://youtu.be/0DZSLMsmOD8
Grades: https://youtu.be/SK1AVprN8Ok

Lastly, please take special note of the Messenger area of your account. The "messenger" icon is located at the top right margin area of your screen. This is where you will find important communications from the school, your student's teachers, Food service and Fees, or other departments. <u>Though this is not the only way Renaissance Academy will use to contact you, it is important that you check these messages regularly</u>. Please note that some of these messages may have also been sent to your personal email account.

5th through 12th grade students will have access to a student-version of Skyward. Credentials are given to them in the first days of school by their homebase teacher. Student usernames are their 9-digit student id number.

If you need further assistance with Skyward access and functionality, please submit a ticket to itsupport@rak12.org.

Andrea Blanton
Skyward Student Information Manager